



## SPANNING BACKUP FOR MICROSOFT 365 MSP EDITION

ENTERPRISE-GRADE DATA PROTECTION FOR EXCHANGE ONLINE,  
SHAREPOINT ONLINE, ONEDRIVE AND MICROSOFT TEAMS

### BENEFITS

#### Spanning Backup for Microsoft 365

- Minimizes risk of data loss and assures availability of data
- Helps meet audit and compliance requirements for backup and recovery
- Reduces employee downtime by empowering users to easily restore lost data

### KEY CAPABILITIES

Automatic backup and recovery of all critical data from Exchange Online, SharePoint Online, OneDrive and Microsoft Teams, including:

- Automated and on-demand backup
- Point-in-time backup and granular restore
- End-user restore capabilities
- Cross-user restore from one Microsoft 365 account to another
- Manage all your customers from a single dashboard
- Complete status monitoring

### Maintain Productivity and Compliance in the Cloud

Your customers made the move to Microsoft 365 to save time and money, simplify collaboration and free up valuable resources. To ensure availability, performance and meet compliance requirements, you need to protect their Microsoft 365 data from loss due to ransomware, malware, user mistakes, malicious behavior and sync or configuration errors.

Under the Microsoft 365 SLA, Microsoft guarantees application availability but makes customers responsible for control of their data and security on their end. Microsoft's data centers are designed with world-class resiliency and disaster recovery capabilities to shield customer data from infrastructure threats such as hardware or software failure, power outages or natural disasters but they cannot protect that data from unsound user actions or external threats.

### Ensure Data Protection for Microsoft 365

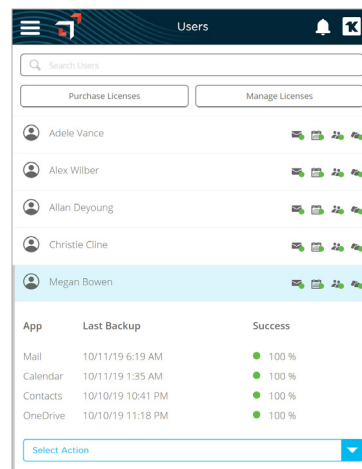
Spanning Backup for Microsoft 365 is a cloud-native, purpose-built solution providing powerful capabilities to protect your client's critical data. Spanning's unique combination of robust functionality and unparalleled ease of use enables end users as well as IT technicians to quickly find and restore data to its original state in just a few clicks, significantly reducing help-desk tickets and time spent on recovery issues, boosting user productivity and minimizing business interruption. As a native cloud solution, Spanning is fast and easy to install and requires no hardware, installed software, network bandwidth, data center space, management, or maintenance. It's designed for a mobile workforce, enabling your people to restore data from their desktop, tablet, or mobile device. These factors combined with simple and transparent pricing results in the lowest total cost of ownership of any other backup and recovery solution in its class.

Spanning is the leader in SaaS Cloud-to-Cloud Backup, proven and trusted by more than 10,000 organizations to provide enterprise-class data protection. Spanning is also unique in leveraging more secure application-level authorization instead of service accounts and passwords to access Microsoft 365 for added security and meets the rigorous code and service level requirements for listing on Microsoft AppSource.

## Automated and On-Demand Backups

With Spanning Backup for Microsoft 365, client data is automatically backed up and protected every day.

- **Automated daily backup:** Client data is automatically backed up every day in the background.
- **On-demand backup:** Perform additional backups as needed at any time.
- **Cloud-to-cloud storage:** Start protecting client data in minutes and never worry about managing storage.

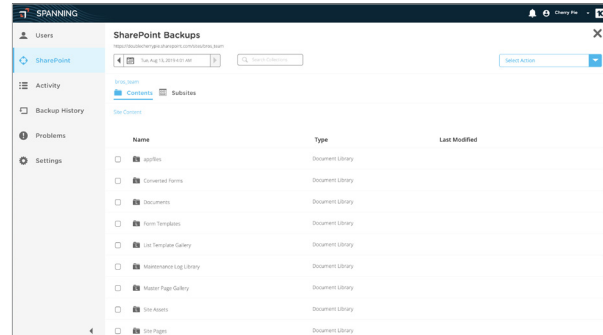


Automated and on-demand backup.

## Quick and Easy Restore

Spanning makes it easy to find lost data fast and quickly restore back in its desired state and place.

- **Point-in-time restore:** Access historical snapshots or versions of all client data and restore to any previous version with 100% accuracy.
- **Granular search and restore:** Easily find data and restore individual items or entire folders.
- **Cross-user restore:** Enable IT technicians to quickly restore data from one user account into another.

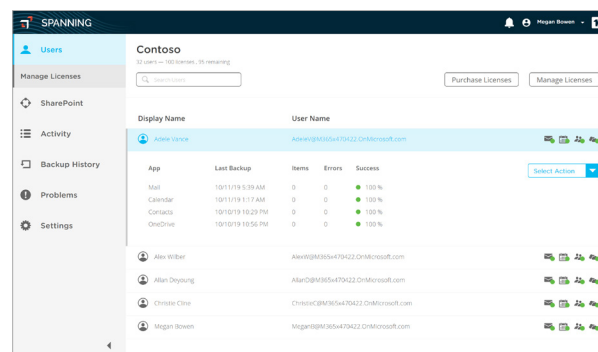


Find it easily. Restore it immediately.

## Complete Transparency

Spanning Backup for Microsoft 365 gives IT technicians the visibility and control they need to manage backups for their clients.

- **Easy license management:** Easily manage licenses and add or remove backup services for individual users.
- **Status history:** Monitor and resolve backup errors and enjoy complete confidence in your client backups with a detailed status history.
- **Activity log:** Maintain an immutable, detailed record of all technician and user actions.

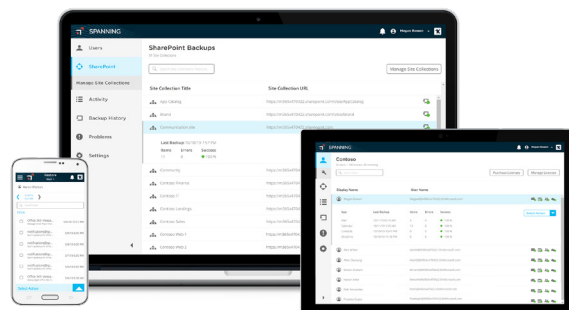


Full visibility into your client's backups.

## Extreme Usability

From free trial through purchase, installation and use, Spanning Backup for Microsoft 365 is designed to be easy to use. Its "set it and forget it" design approach means it can be used with little to no training, enabling you to manage backup and restore quickly, freeing your time for more

- **Intuitive design:** End users can quickly find and restore data with minimal assistance.
- **Mobile-ready:** Adapts to the way MSPs work and use Microsoft 365—mobile-first, cloud-first.
- **Robust Customer Management:** Manage and access multiple tenants from a single console.



Conveniently manage backup activities from any device - mobile, tablet or PC.

“With organizations of all sizes moving to Microsoft 365 at a rapid pace, it is critical that the same rigor for data protection that IT places on data center data is also applied to cloud-based data—and folks need to understand that most SaaS solutions don’t do protection, preservation or retention, just availability. Bad or missing data halts productivity, so what Spanning technology does is critical to minimizing risk of data loss in this application.”

Jason Buffington SENIOR ANALYST, ESG

## Data Protection That You Can Trust

Trust and transparency are non-negotiable with respect to cloud application backup. Because data protection is critical to your MSP, we provide trustworthy products and services that prove their value through reliability, accuracy, and meaningful backup and restore insights. Everything we do, from product design to customer support, is focused on earning customer trust, confidence and peace of mind.

Spanning secures your data with the following:

- **SSAE 16 Compliance:** Spanning has successfully completed the SSAE 16 SOC 2 Type II audit process, a rigorous evaluation of operational and security controls.
- **Application-Level Authentication:** Spanning accesses Microsoft 365 using the OAuth 2.0 protocol rather than less secure service accounts and passwords.
- **Availability:** Spanning Backup delivers a 99.9% uptime SLA (service level agreement).
- **Strong Encryption:** Spanning Backup protects data in transit with 128-bit SSL and at rest with 256-bit AES encryption, one of the strongest block ciphers available.
- **Third-Party Certifications and Audits:** Spanning Backup operates within the Amazon Web Services cloud, which is ISO 27001 certified, has completed multiple SAS-70 Type II audits, and publishes a SOC 2 Type II report under both the SSAE 16 and the ISAE 3402 professional standards. Spanning Backup has also earned BBB EU Privacy Shield and is certified under the US-EU and Swiss-US Privacy Shield.
- **HIPAA and GDPR Compliant:** Spanning's service is HIPAA and GDPR compliant. To learn more, please contact us at [sales@spanning.com](mailto:sales@spanning.com).
- **Intrusion Detection:** Our systems constantly guard against intrusion with log analysis, file integrity checking, policy monitoring, rootkit detection, real-time alerting and active response.
- **Compartmentalized Access:** Access to production servers is granted only to named Spanning employees who have specific operational requirements. Changes to the production environment access control list are tracked and auditable.

Learn more about how Spanning secures your client data [here](#).



Spanning is SSAE 16  
SOC 2 Type II  
Compliant for  
operational and  
technical controls.

LEARN MORE ABOUT SPANNING  
AND START A FREE TRIAL [HERE](#).

### ABOUT SPANNING

Spanning Cloud Apps, a Kaseya company, is the leader in SaaS Cloud-to-Cloud Backup, proven and trusted by more than 10,000 organizations across the globe to provide enterprise-class data protection. Spanning's cloud-native, purpose-built solutions for Microsoft 365, G Suite and Salesforce provide easy-to-use yet powerful capabilities for end users and IT technicians and meet the rigorous requirements for listing on Microsoft AppSource, Salesforce AppExchange and G Suite Marketplace.

LEARN MORE AT **SPANNING.COM**  
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