



Spanning Backup for Google Apps

Protect your domain's email, calendars, documents, and contacts from accidental or malicious deletion or corruption

ABOUT SPANNING BACKUP FOR GOOGLE APPS

Spanning Backup for Google Apps continually backs up your organization's Google Apps email, calendars, documents, and contacts, and allows administrators and users to quickly restore deleted or corrupted data.

Spanning's cloud model means backups are stored off-site, consume none of your network's bandwidth, and require no on-premise hardware or software. Simple deployment, continual monitoring, and maintenance-free service drive a low total cost of ownership.

For more information, visit spanningbackup.com

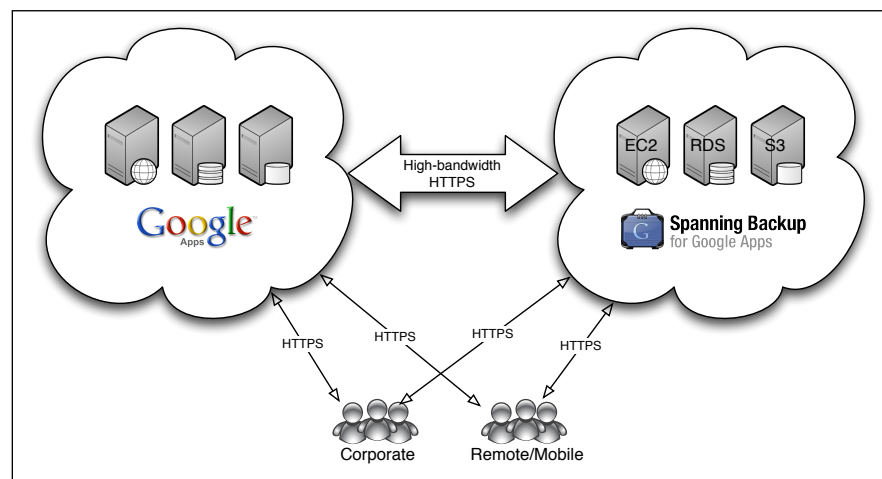
Safeguard your data from user errors, bad wireless syncs, and disgruntled employees. Retain historical versions to protect against data corruption. Leverage cloud services to conserve bandwidth and storage, and monitor the health of your Google Apps services.

Product Summary

Spanning Backup for Google Apps is a secure, cloud-based application that provides enterprise-grade data backup and restore, delivering cost-effective, always-on protection. Spanning Backup lets you:

- Secure your email and other Google Apps data from accidental or malicious deletion or corruption
- Set backup policies to manage data retention requirements
- Retain data even from deleted Google Apps accounts

Spanning Backup continually backs up your organization's data to help prevent data loss. The service also provides a convenient web interface for users and administrators, enabling on-demand backup and restore operations, as well as historical service health reporting for administrators. Provision and assign user licenses in the Google Apps dashboard, or enable automatic provisioning to ensure that new Google Apps accounts are protected as soon as they're created.



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Google Apps editions The service supports all editions of Google Apps, including Google Apps (Free), Google Apps for Business, Google Apps for Education, Google Apps for Government, and Google Apps for Nonprofit.

Other Google accounts The service is also compatible with individual Google (Gmail) accounts, but does not expose administrative functions to users of those accounts.

Feature	Benefits
Incremental backup	Transfers only data created or updated since the last backup, optimizing performance and storage requirements
Admin controls	Allows administrators to control settings and perform backup and restore operations for users without handling their login credentials
On-demand backup	Provides immediate, interactive backups in addition to scheduled backups
Per-file versioning	Retains historical versions of every calendar, contact, and document, enabling restore to any previous known-good state
Directory structure restore	Restores document directory structure to versioned, backed-up state
ACL retention	Ensures restored folders, documents, calendars, and events retain access control lists
Metadata support	Ensures complete restoration of folder, document, calendar, contact group, contact, and email settings
Multi-object backup and restore	Allows multiple email messages, documents, folders, calendars, or contact groups to be restored in a single operation
Contact photo backup and restore	Restored contacts retain photos
Dynamic progress display	Tracks the status of long-running processes
One-click shared data exclusion	Reduces storage requirements by easily excluding data shared by other users
Large archive navigation	Quickly navigate email archives with 100,000's of messages
Security and privacy	Certified compliance with the EU-SH and EU-Swiss Safe Harbor Frameworks; TRUSTe privacy certification for site, service, and Google Apps Marketplace listing
Availability	>99.95% historical uptime
Robust service level agreement	99.9% uptime guarantee